

Managing the Future

Building your skills as a Frontline Manager in a Person Centred Environment

The National Federation of Voluntary Bodies in conjunction with the University of Limerick are again running a programme for Front Line Managers in the intellectual disability sector. The Front Line Manager Training Programme (Certificate in Management) is a Level 6 Award on the National Framework of Qualifications (60 ECTS Credits). The National Federation engaged The Performance Partnership, a firm with extensive experience in the intellectual disability sector, in conjunction with the University of Limerick, to develop the programme resource materials. The programme is seen as being central in building the capacity of Front Line Managers to lead the development and implementation of world class person centred services and supports to people with intellectual disability in Ireland.

A central theme running through the materials that have been developed is the provision of person centred quality services. This emphasis seeks to ensure that service provision and supports are co-ordinated around the person in a holistic manner that reflects the unique requirements and needs of each person. The programme has been developed to reflect a person centred approach to service delivery and through the case-studies and exercises presented aim to reflect the particular environment in which front line managers within the intellectual disability sector work.

Who Should Attend: The programme is targeted at Managers – Front Line Managers, Team Leaders, Unit Managers, Social Care Leaders, Supervisors and others responsible for front line staff, that:

- ◆ Have management / supervisory responsibilities;
- ◆ May be newly appointed to a front line management post;
- ◆ May be experienced managers who have not obtained a management qualification to date;
- ◆ May have no previous management experience or no formal management training / qualifications.

When/Where: The programme will run over 10 days commencing on 4th September 2018, in the University of Limerick.



*"Leadership and learning
are indispensable to one
another"*

John F Kennedy