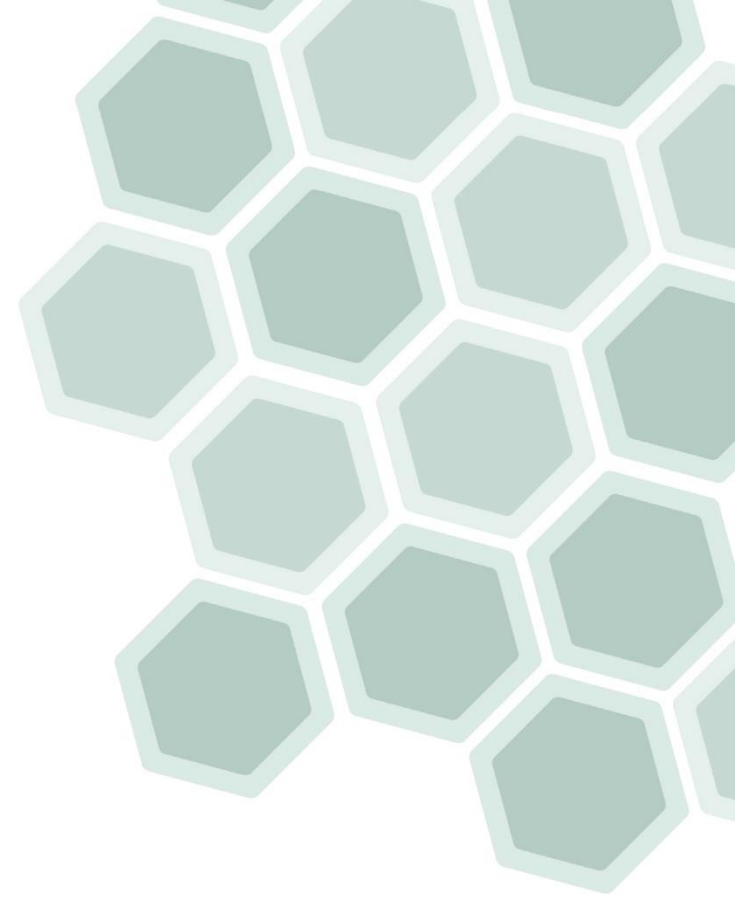




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Safeguarding - Everyone's responsibility

Portlaoise 17/11/2016



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Safeguarding, Progress and Challenges

Perspective from the National Safeguarding Office

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Safeguarding- Everyone's responsibility

**Building a best quality consistent approach to
protection**

Ensuring we are making a positive difference

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Outline of presentation

- **Aim of National Safeguarding Policy**
- **Context**
- **Impact**
- **Progress**
- **Challenges**
- **Review of policy**

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Aim of the National Safeguarding Policy

To provide a consistent approach to safeguard and protect clients of Disability Services and Older Persons' Services from abuse and neglect.

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Consistent approach to protection

- Human Rights central
- Safety needs Standards and Quality
- Learn from research, success and failings

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Safeguarding Policy principles

- Publicly declared “No Tolerance”
- Principles –
 - ▶ Human Rights;
 - ▶ Person-Centeredness;
 - ▶ Advocacy;
 - ▶ Confidentiality;
 - ▶ Empowerment;
 - ▶ Collaboration.



CULTURE

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Key Policy priorities

- **Everyone's right to live life free from abuse, exploitation and neglect**
- **Adults at risk must be aware of their rights and given information, advice and support**
- **Promote the well being, security and safety of adults at risk of abuse consistent with their rights, mental capacity and personal choices**
- **Adults at risk to be protected by legal processes**
- **Consistent process and procedure to protect vulnerable adult in service and community setting**

Key Policy priorities contd.

- **Safeguarding process respects autonomy and assumption of capacity**
- **In most cases , the adult at risk should be the person who decides the course of action whilst given all possible support**
- **If an adult with mental capacity chooses to remain in an abusive environment – consider advice and support to be offered to reduce their risk from harm**



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Context

“The Perfect Cocktail”



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“Perfect cocktail”

- **Human rights central – will and preference**
- **Policy and Reform – decongregation, new directions and individualisation**
- **Balancing positive risk taking and incident/risk management with living socially valued lives**
- **Meeting Standards, quality and safety**
- **McCoy Review Group Recommendations**
- **Uncertain times; structures, governance, and resources**



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Wider Context

Article 16 of UN Convention

Assisted Decision Making

National Standards Safe
Services

Healthy Ireland

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Number 64 of 2015

Assisted Decision-Making (Capacity) Act 2015



Healthy Ireland

Vision

A healthier Ireland with a high quality health service valued by all

Mission

- ▶ People in Ireland are supported by health and social care services to achieve their full potential
- ▶ People in Ireland can access safe, compassionate and quality care when they need it
- ▶ People in Ireland can be confident that we will deliver the best health outcomes and value through optimising our resources

Values

We will try to live our values every day and will continue to develop them over the course of this plan

Care

Compassion

Trust

Learning



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Impact



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Impact-National Data Overview

- Data Analysis Jan-Jun 2016
- Total Referrals and Screenings 3234
- Re-referral Rate
 - 16% previous referred, 70% once, 11% twice
- Service Setting 60%
- Gender: 43% Males 57% Females

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National Overview of Safeguarding Stats

Nos. of Preliminary Screening
and referrals

Q1-1387 under 65=757

Q2- 1847 under 65=1172

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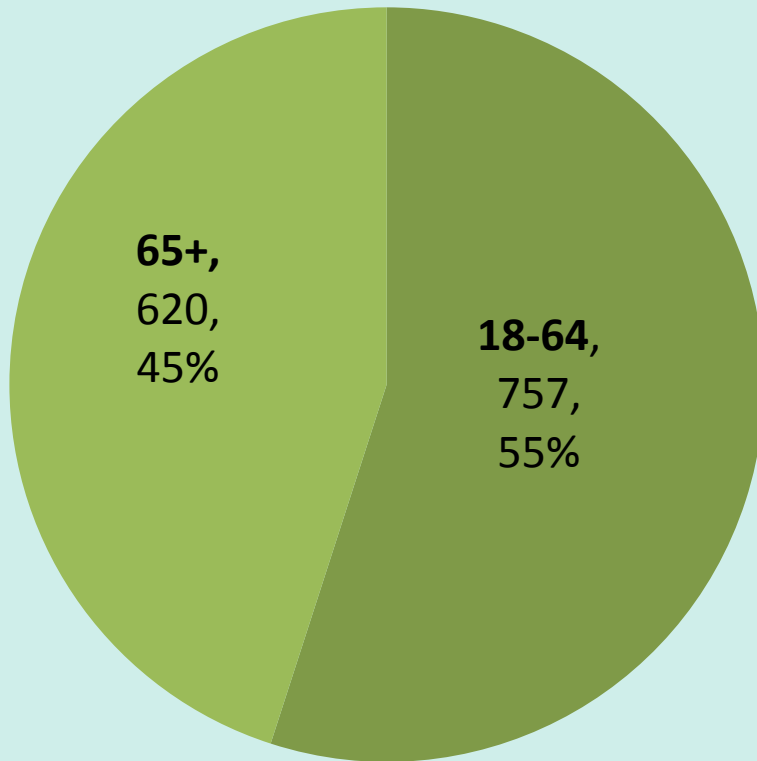
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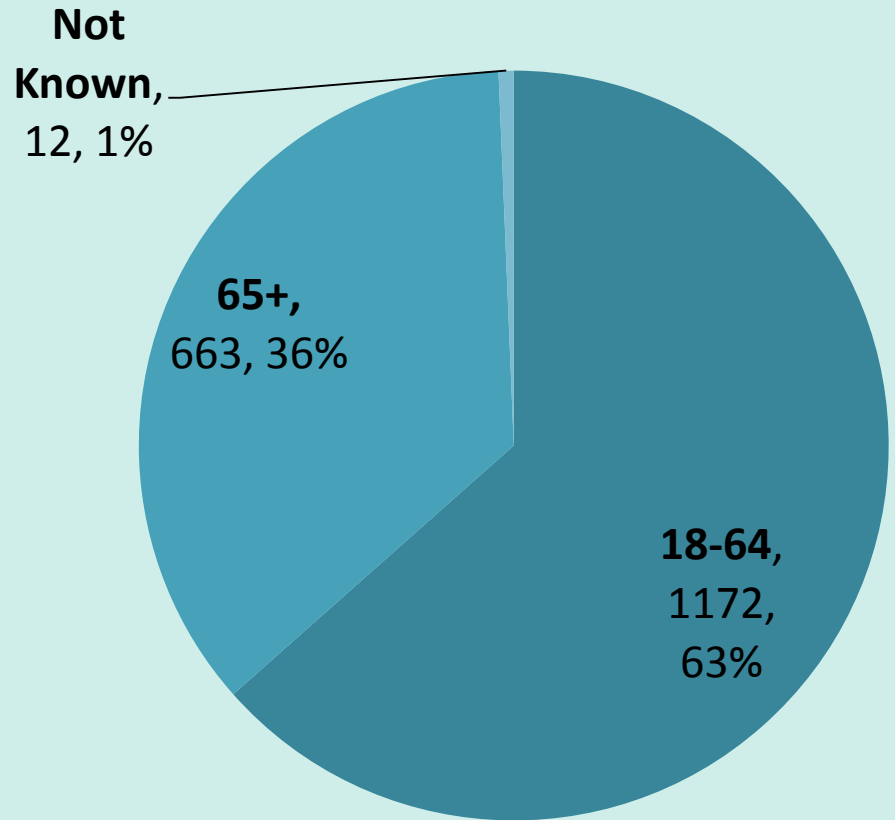
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Age Profile

- By Age Quarter 1

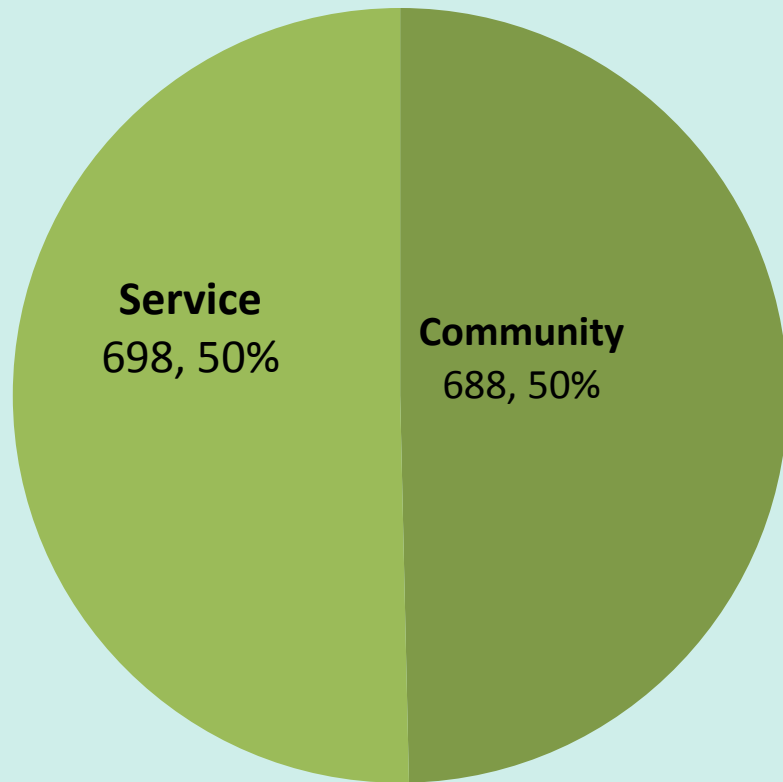


- By Age Quarter 2

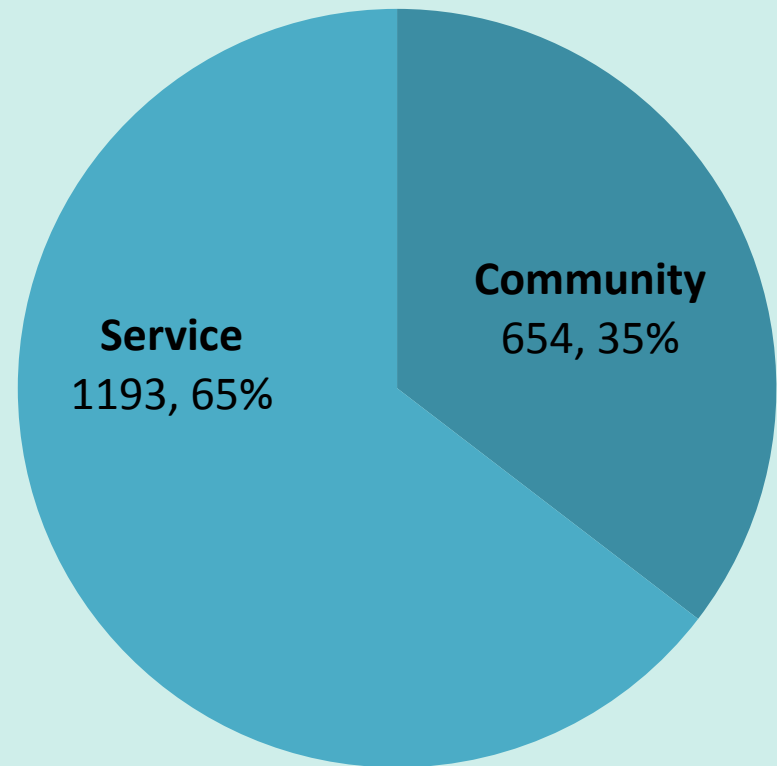


Concern Arises in Community or Service Setting

Quarter 1

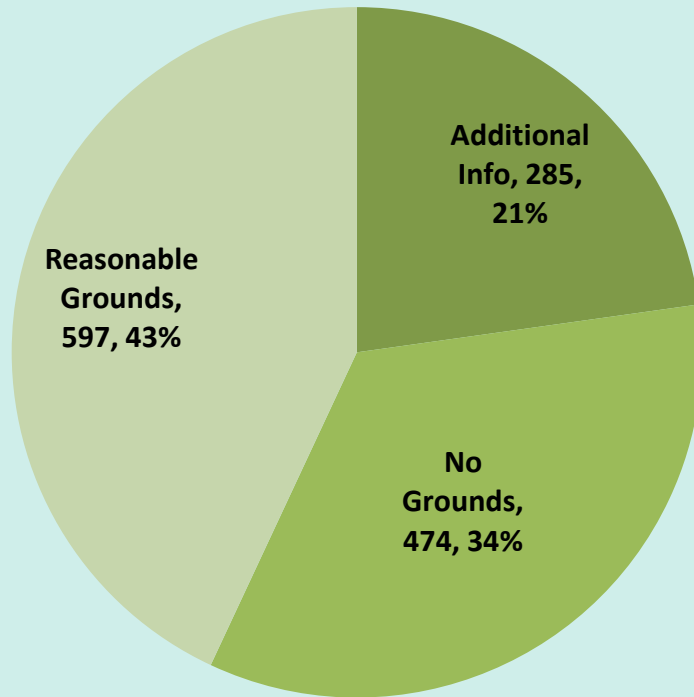


Quarter 2

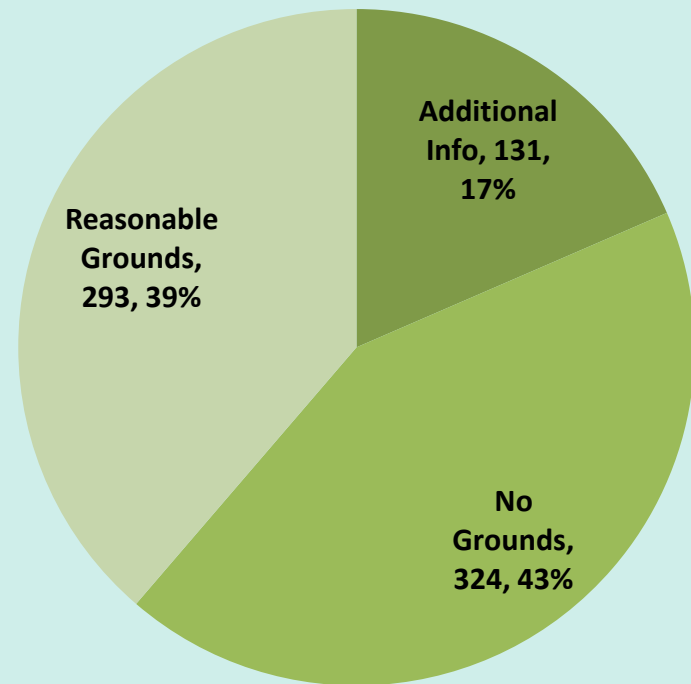


Outcome of Preliminary Screening Quarter 1

Quarter 1 Total (1387)

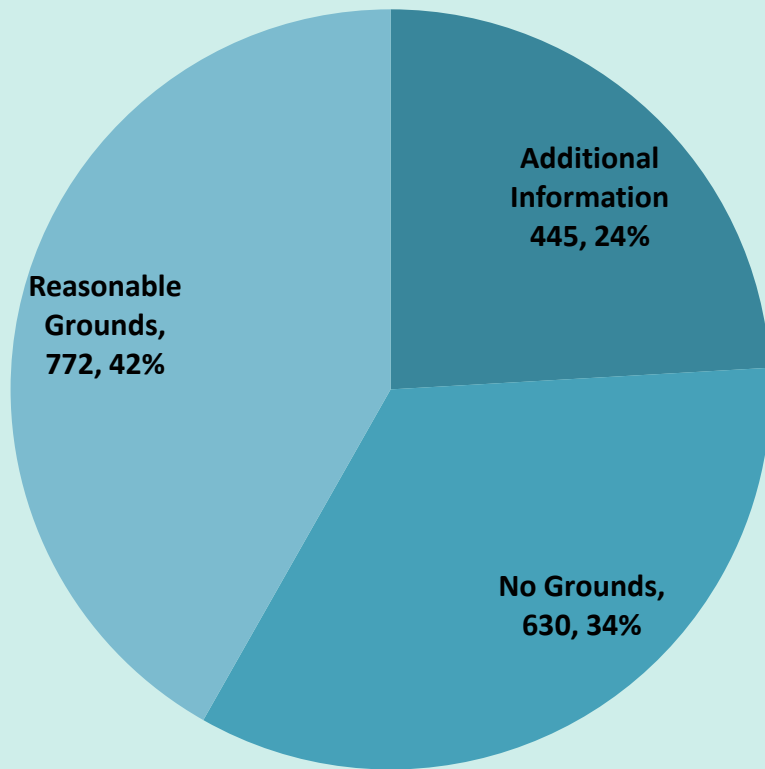


Quarter 1 Under 65s Total (757)

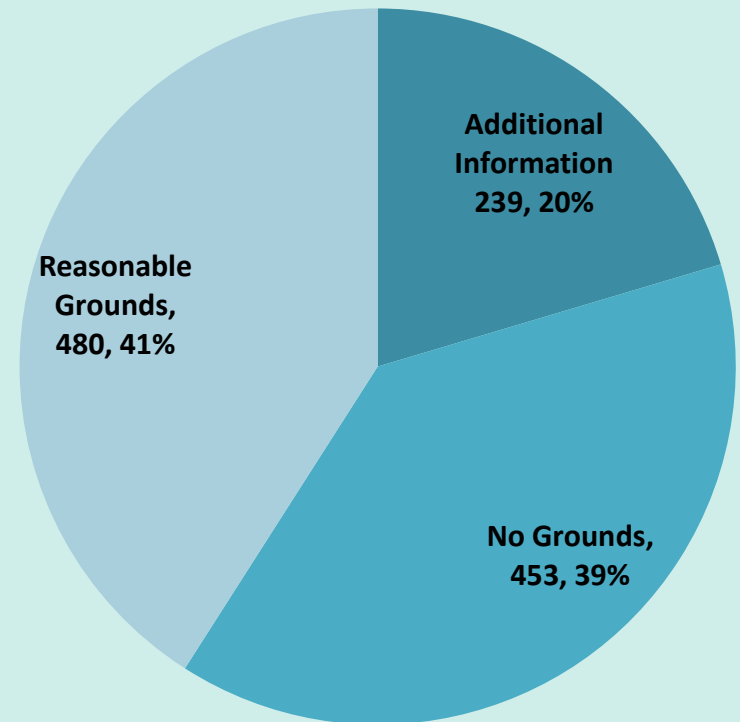


Outcome of Preliminary Screening Quarter 2

Quarter 2 - Total (1847)



Quarter 2 Under 65s Total (1172)

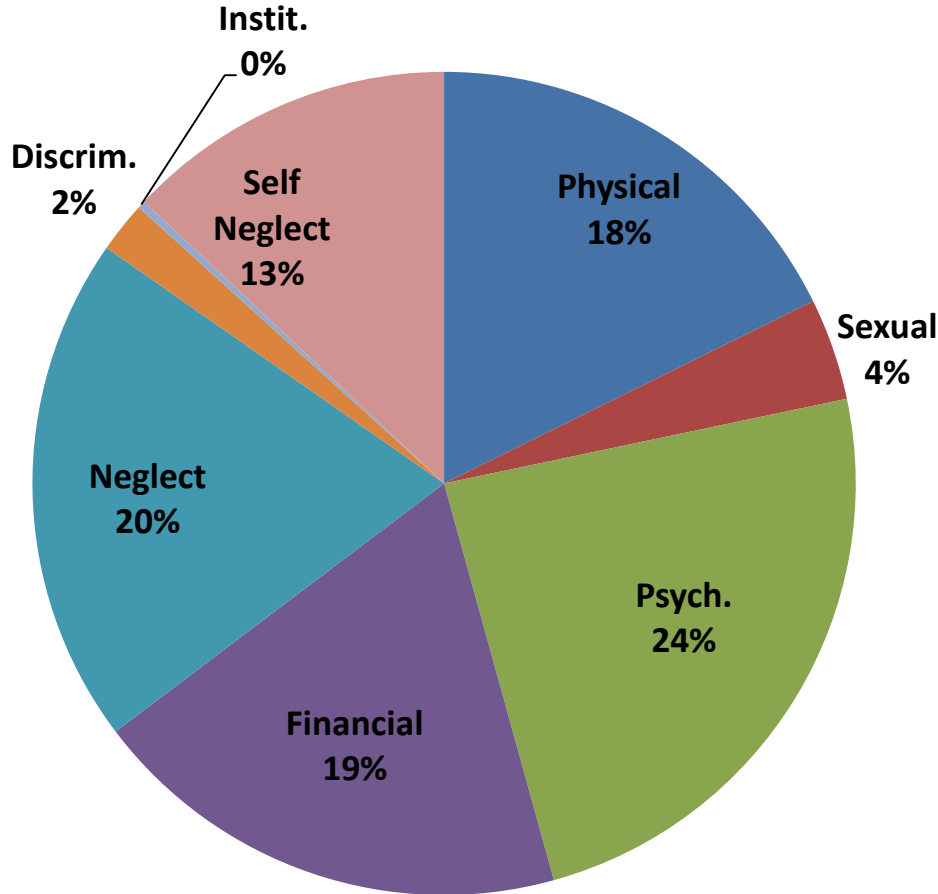




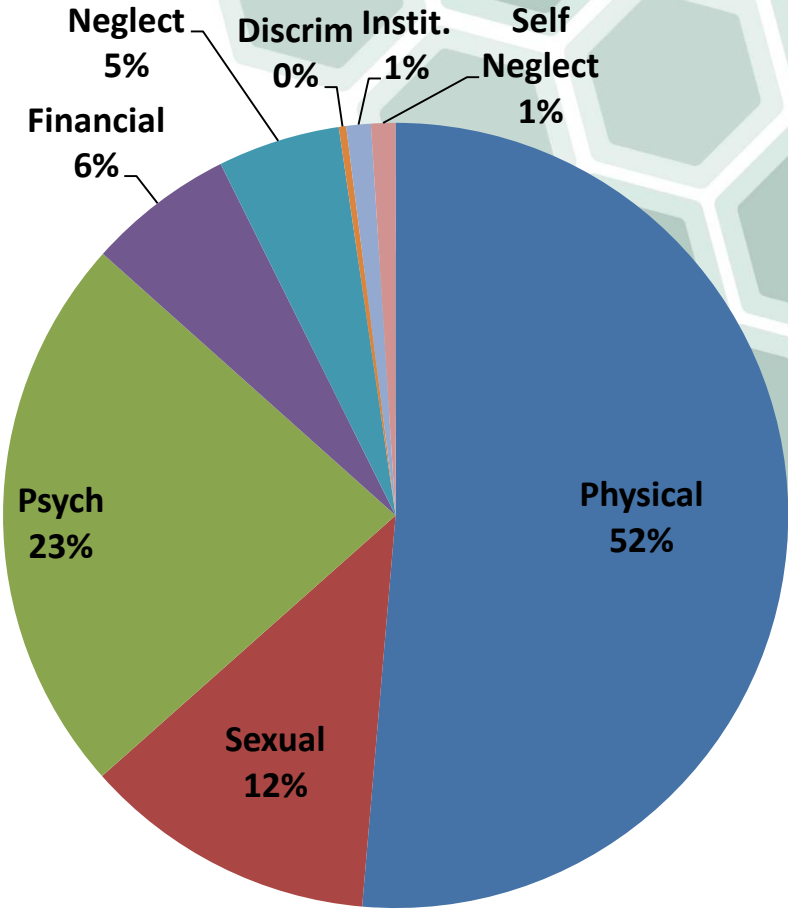
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Alleged Abuse Categories by Setting

Community



Service



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Progress to Date

- **Policy has in place since December 2014 and operational since 2015**
- **Establishment of nine Safeguarding and Protection Teams in each Community Healthcare Organisation. Recruitment of 23 additional social work posts including 9 Principal Social Workers**
- **Establishment of National Safeguarding Office in 2015 to support implementation of the Policy.**
- **Establishment of database of Designated Officers within services and to date 872 Designated Officers have been trained**
- **Working alongside Task Force and Quality Improvement Programme**
- **Establishing National Safeguarding Committee**
- **Process of setting up Safeguarding Committees in each Community Health Area**

Progress to Date contd.

- Development of Training Strategy to embed quality long term training capacity
- 8,000 staff will have received Safeguarding Training in 2016
- National database of safeguarding facilitators established with 153 approved to date.
- Safeguarding facilitators have been approved following a Train the Trainer programme or via a safeguarding training framework agreement.
- Moving to procurement on national safeguarding IT system for notification and data collection
- Practice Handbook going out for circulation by year end
- Collaborative engagement with Reference Group of national umbrella organisations to support and monitor implementation
- Review of safeguarding policy ready to commence

Achievements

- We now have a national system in social care
- Policy has been welcomed
- Getting “buy in”
- Leadership has been shown by managers and health care professionals
- In spite of some process/procedural difficulties evidence policy is making a difference



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Some Challenges

- **Working with abuse is not easy work**
- **Implementation is complex**
- **Launch was abrupt**
- **Policy has flaws and needs review**
- **Changing culture can be difficult and uncomfortable**
- **Tension is inevitable working out roles and responsibility in service and community settings**
- **Trust in Care and complex industrial relations environment**

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Quality Improvement Challenges

- **Definitions and meanings**
- **Use of the term “vulnerable person”**
- **Improving the procedural elements, documentation and processes**
- **Considering no tolerance concept**

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Next steps



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Safeguarding performance - Evolving from outputs to outcomes

- Making safeguarding personal
- Measuring qualitative difference and impact
- Voice and view of adult at risk
- Profiling quality
- Continuous professional development in a learning environment

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Headlines on Review of Policy

- Review will formally commence work early 2017
- Review will look at all aspects of policy
 - Consider options for change
 - Review Development Group
- Stakeholder consultation process
 - Six month timeline

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Final thoughts - Safeguarding is everyone's responsibility

*Empowered and supported older people and
persons with disabilities are more likely to
speak out about concerns and live safely in a
socially valued way*

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Thank You.



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